

## **Cabinet Lead Reports – Full Council 26 Sept 2018**

**Councillor Gary Hughes**

### **Cabinet Lead for Contracts and Commercial Services**

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#### **Capita Contract**

Leaders, Chief Executives or their representatives of each of the authorities in the partnership (South Oxfordshire District Council, Vale of White Horse District Council, Mendip District Council, Havant Borough Council and Hart District Council) met at the 5 Councils Joint Committee on Monday 17 September.

This municipal year Havant Borough Council is host to the committee, and as such I was elected Chairman of the Joint Committee for the year. The committee received and discussed a presentation on performance monitoring and management.

As we continue to move towards “business as usual” the performance indicators contained in the contract will become more relevant to us as a council and it was helpful to understand the measures in place to oversee contract performance.

#### **Environmental Services Joint Venture delivered by NSE**

NSE continues to develop new business opportunities with a significant number of commercial work requests and contracts achieved during July, August and early September. This is for grounds, arboriculture, commercial waste collection, coastal defence works, vehicle servicing and repairs.

The green waste service now has 9,881 customers and the council will work with NSE to increase customer numbers up to the 12,000 capacity.

Operationally, NSE completed the first borough-wide full weed control treatment on the 13th July and immediately commenced the second treatment. This work was suspended for one week during the period of extreme hot/dry weather. The work recommenced is continuing. Teams are also working to remove dead weeds, mechanically from road channels and manually from pavements and pathways.

Highway verge cutting continues, with the team nearing completion of the sixth cut (of nine) across the borough. This service was also suspended for a two-week period during the extreme hot weather. The team members were redeployed in other areas.

NSE continues to work with the council on the promotion of the seafront. The hot weather experienced early in the season resulted in an unprecedented numbers of visitors during a bank holiday weekend. Despite delivering

services to normal levels, we experienced negative publicity because of full litter bins and a build-up of side waste. Subsequently, officers from HBC and NSE agreed to increase the service levels for weekends and future bank holidays until the end of August to prevent a repeat, which addressed the problem.

Corporate Social Responsibility is a key part of NORSE and as such NSE continue to provide support to volunteer groups. Recently this has included donation of tools and equipment to 'Final Straw' beach cleaning groups and community litter picking groups. NORSE also works with the 'Community Payback Team', coordinating with their activities to remove 'arisings' (cuttings, litter etc) on conclusion of their tasks.

Revised refuse/recycling collections for the Christmas/New Year period have been agreed. This information will be included in the next edition of 'Serving You' giving advance notice to our residents.